

Information for Candidates

Summer 2021 Results, Appeals and Certificates

Teacher Assessed Grades

Stanmore College has determined grades in accordance with the JCQ guidance¹ and has submitted these grades to the relevant awarding organisation by the required deadline.

To support your understanding, please refer to [Student guide to awarding: summer 2021](#)

Results

On candidate statements of results (results slips) and certificates, grades will be reported in the same way as in previous years.

Results will be issued from 8:30am, on results day(s) in August as follows:

Date	Qualification type
10/08/2021	GCE (AS, A Levels) and other Level 3 qualifications
12/08/2021	GCSE and other Level 1/2 qualifications

Arrangements for results day(s)

Results will be issued via the student APP and/or via email. The college will not be issuing results in person on results days. If you have any queries regarding your results please email - exams@stanmore.ac.uk

Concerns about your results

When you receive your results, if you think that a grade is wrong, your first step should be to email exams@stanmore.ac.uk - for advice.

Further details of the arrangements for appeals are provided below.

Certificates

Certificates, when received from the awarding organisations, (GCSE certificates are not issued until November) will be sent out to you in the post.

¹ <https://www.jcq.org.uk/summer-2021-arrangements/>

This template is provided for members of **The Exams Office only** and must not be shared beyond use in your centre

Information for Candidates: Results, Appeals and Certificates template (Summer 2021)

Information and hyperlinks provided were correct as at 15 June 2021 and could be subject to change by an organisation – Template UPDATED following the announcement on 25 June 2021 in a **JCQ Bulletin** (GCE and GCSE Results Day Embargo Change)

The arrangements for appeals

There are two stages to the appeals process:

- Stage 1 - centre review
- Stage 2 - appeal to the awarding organisation

Stanmore College will support its students through the centre review and awarding organisation appeals process.

The information below describes the arrangements in place at Stanmore college for conducting a centre review and (where applicable) submitting an appeal to the awarding organisation following a centre review.

Stage 1 – Centre review

- If a student does not consider they have been issued with the correct grade, they can submit a request to exams@stanmore.ac.uk to check if an administrative or procedural error has occurred
- The Exams Team will then email you the student centre review request form, which should be complete in full and returned to exams@stanmore.ac.uk with the title **Appeal Request**
- The outcome of the centre review may result in the student's grade remaining the **same**, being **lowered** or **raised**
- On completion of the review curriculum department will complete section *B. Centre review outcome* of the form and share with the student as a record of the outcome, in sufficient time prior to the relevant appeal to awarding organisation deadline.
- If an administrative or procedural error is found, [the Exams Team will submit a request to the awarding organisation to correct the error and amend the grade without the need to submit an appeal to the awarding organisation
- **Please note that priority reviews (university place dependant) must be received by the 16th August 2021 or by 3rd September for non-priority appeals.**

Stage 2 – Appeal to the awarding organisation

- An appeal to the awarding organisation will only be submitted if the first stage, centre review, has been completed and the outcome of the first stage has been issued to the student
- The awarding organisation will not be able to consider an appeal that is based solely on differences of opinion – there may be an opportunity to resit the qualification in the Autumn series.
- If the student believes there is still an error following the centre review, or if the awarding organisation has made an administrative error, or the student considers that the grade awarded was an unreasonable exercise of academic judgement, the student can submit a request to exams@stanmore.ac.uk – titled **AO Appeal Request**, to proceed with an appeal to the awarding organisation on their behalf
- To proceed, the student must complete the *Stage two – appeal to awarding organisation* section of the form, including electronic signature and date. The form should be saved and returned as an email attachment to exams@stanmore.ac.uk
- The Exams Team will then submit the appeal on the student's behalf according to the requirements of the awarding organisation to which it is being submitted
- The awarding organisation will determine the grade at appeal and the outcome will be final
- The outcome of the appeal may result in the grade remaining the **same**, being **lowered** or **raised**
- There is no further opportunity to appeal the outcome to the awarding organisation

- The awarding organisation's appeal outcome letter will be provided by email to the student as soon as reasonably practical after the outcome letter from the awarding organisation is received in the centre
- Should the student still remain concerned their grade was incorrect, they may be able to apply for a procedural review
- The appeal outcome letter will include the next appropriate steps, where applicable, to apply for a procedural review to the Exam Procedures Review Service (EPRS)

Note - Once a finding has been made **you cannot withdraw your request for a centre review or appeal**. If your grade has been lowered, **you will not be able to revert back** to the original grade you received on results day. For more information please refer to the Department for Education's blog <https://dfemedia.blog.gov.uk/2021/06/09/exam-appeals-what-can-i-do-if-i-think-my-grade-is-wrong-how-do-i-appeal-what-will-happen-if-i-appeal-your-questions-answered/>

Deadlines to submit a request

Priority appeal²

16 August 2021 – deadline for a student to request a Stage 1 - centre review

23 August 2021 – deadline for a student to request a Stage 2 – appeal to awarding organisation

Non-priority appeal

3 September 2021 - deadline for a student to request a Stage 1 - centre review

17 September 2021– deadline for a student to request a Stage 2 – appeal to awarding organisation

² A priority appeal **is only for** students applying to higher education who did not attain their firm choice (i.e. the offer they accepted as their first choice) and wish to appeal an A level or other Level 3 qualification result. You should inform your intended higher education provider that you have requested a centre review or appeal. You will need to provide in the request form(s) your UCAS personal ID code which is included in all correspondence from UCAS. This is needed to confirm that a student's place is dependent on the outcome of the appeal. Priority appeals that aren't submitted to the awarding organisation by 23 August 2021 will still be treated as a priority but they may not be completed in time for those with a higher education place dependent on the outcome of the appeal.